

**Questions to be answered or discussed with students in the interactive manner
about Mediation Training Videos**

Please answer or discuss in the interactive manner the following questions about each mediation training video. The aim of these questions is to encourage students to pay more attention to important mediation techniques and critical mediation moments in mediation process.

1. Criminal case mediation “Dance on the car”

1.1. What is a structure and sequence of phone call, which the mediator gives to parties before mediation session? (see 2:24 – 9:00)

1.2. How mediator reacts to quite abrupt reactions from Monika Braun? (see 6.29 – 6.35 and 16.25 – 16.33)

1.3. How mediator greets the parties, when they enter mediation room (body language, face expression, language, etc.)? (see 9.15 – 9.30 and 16.15 – 16.33)

1.4. How mediator clarifies how to call the party and what is a reaction of the party? (see 16.40 – 16.45)

1.5. Does mediator keep equal eye contact with both parties? (see 23.16 – 47.00)

1.6. Why Stephanie arrives to mediation room the first and leaves the last? (see at 23.16 and 46.40)